

# UC San Diego | Extension

# User Experience (UX) Design

## *Professional Certificate*

### The Field of User Experience (UX) Design

Following the advent of mobile devices, advanced web technologies, and user-centered design, demand for qualified User Experience (UX) designers has skyrocketed.

Good UX can create loyal customers or guide them toward a sale; bad UX can break your app or stop users in their tracks – and it's important to be on the right side of that decisive click.

However, User Experience Design (UX) isn't just the process of maximizing functionality or making your product look attractive; UX is a science with a significant focus on research, data collection, and psychology of human-computer interaction. Because of this, UX designers must possess a wide range of skills.

### The Job of a User Experience (UX) Designer

UX designers explore many different approaches to solving a specific user problem. The broad responsibility of a UX designer is to ensure that the product logically flows from one step to the next. This professional certificate may lead to being a Junior UX Designer, for example.

### Program Overview

This certificate in User Experience Design provides students with a practical knowledge of UX principles, software, and techniques for analysis.

### Program Audience

Anyone who is interested in entering a career in UX, supplementing their current position with UX responsibilities, or looking to learn more about the process of UX Design will benefit from this program.

Students who wish to apply to this program should have a basic knowledge of Human-Computer Interaction (HCI), which can be demonstrated by completion of the free online course offered by Scott Klemmer, UC San Diego:

<http://coursera.org/learn/human-computer-interaction>. Students may view all videos and lectures for free on Coursera.

Students should also have a basic knowledge of HTML and CSS, to understand the working environment and limitations faced by programmers. This can be demonstrated with previous educational or professional experience.

## Program Benefits

Upon successful completion of the User Experience Design certificate, students will have completed a portfolio and a gained a solid foundation in UX that can be applied immediately to their current or future professions as junior UX designers.

## Key Program Topics

UX principles, software, and techniques for analysis.

## Program Details

### Prerequisites

Please view individual course pages on our website for specific prerequisites.

### Length

The program can be completed in 6-8 quarters (18-24 months)

### Cost

All required courses currently cost \$795. Electives typically cost \$595-695 but may vary in price. All course fees, certificate fee, and required books and materials are estimated to cost \$6,630.

### Requirements

Students must complete the first four required courses, as well as 6 units of electives, prior to enrolling in the capstone UX Portfolio course. All required courses must be taken in sequence and not simultaneously.

All required courses must be taken in sequence and cannot be taken simultaneously. The UX Portfolio course may only be taken after the student has completed all required courses and electives. Please view individual course pages on our website for specific prerequisites.

Course Title	Course No.	Units	Course Offered			
			Fall	Winter	Spring	Summer
<b>Required Courses</b>						
Principles of User Experience (UX)	ART-40638	4.00	Online	Online	Online	Online
User Experience (UX) Design I	ART-40639	4.00	Online	Online	Online	Online
Responsive Design and User Experience (UX)	ART-40640	4.00	Online	Online	Online	Online
User Experience (UX) Design II	ART-40642	4.00	Online	Online	Online	Online
User Experience (UX) Portfolio	ART-40642	4.00	Online	Online	Online	Online
<b>Elective Courses</b>						
Please see matrix- 6 units required						

## Frequently Asked Questions

### About the Certificate

#### How do I apply to the certificate program?

**STEP 1:** If you have a My Extension student account, skip to Step 2. If you do not have a My Extension account, go to [myextension.ucsd.edu](https://myextension.ucsd.edu), click “Create an account” on the right side of the page, and follow the instructions to create an account. Once you have a My Extension account, continue to Step 2.

**STEP 2:** Click on the “Apply Now” button on the certificate page. Complete the required fields on the application. Then click the “Save” button. Once you have saved the application, the “Submit” button will appear. Click the “Submit” button to submit your application for review and consideration. Once submitted, your application cannot be changed. You can track the progress of your application at [My Extension](#).

#### Is there an application fee for the certificate program?

Current application or certificate enrollment fees, if any, are listed under the “Apply Now” button on the certificate page on our website.

#### Can I register for the certificate program at any time?

Yes, you may enroll in the program at any time. However, it is recommended that you enroll as soon as possible. The program curriculum may be updated at any time; if certificate requirements change, you must adhere to the curriculum *at the time of your enrollment into the certificate*. Enrolling in the certificate also gives you access to quarterly, personalized enrollment reminders from the program manager.

#### Can this certificate program be completed entirely online?

Yes! This program is designed for you to take it online in the convenience of your own home or office. Some courses may also have in-class options, but all program requirements can be completed online. For online courses, all assignments, tests, and quizzes can be completed online and submitted through Canvas our online learning platform.

#### How long do I have to complete the certificate?

You officially have five years from when you begin taking courses in the program to complete all requirements for the certificate.

#### If I already have the skills taught in one of the courses, can I skip that course?

If you have taken a course from an accredited university covering the learning objectives of a program course, you may be able to transfer your previous coursework to Extension. If you have not taken a course elsewhere, but already have the skills covered in a course, you may be able to substitute an alternate Extension course in its place. Please contact the program representative at [unex-digital@ucsd.edu](mailto:unex-digital@ucsd.edu) or (858)534-5760 for more information.

#### Is this certificate program open to non-California residents?

Yes, the program is open to non-California residents, including non-US residents. The tuition is the same for all students. If you have questions about how enrolling in courses may or may not affect your visa status, please contact our International Department at [ipinfo@ucsd.edu](mailto:ipinfo@ucsd.edu) or (858) 534-6784.

#### If I work full-time, will I still be able to complete this program?

Yes. Our programs are designed to be working-student friendly and most of our students are working professionals. The courses vary between three and four units, which amount to approximately 27-30 hours of class time for a three unit course and 36-40 hours of class time for a four unit course.

## Is the program accredited?

UC San Diego is accredited by the Western Association of Schools and Colleges (WASC). UC San Diego Extension — like all other UC San Diego schools, colleges, and departments — is accredited by WASC through the University. All courses and certificate programs offered by UC San Diego Extension have been developed and are administered in accordance with Extension policy and the regulations of the Academic Senate of the University of California.

## Will this program prepare me for a certification exam?

This program is not aligned with any one certification exam. Our programs are designed to provide students with knowledge that will make them valuable in the workforce.

## How do I get my certificate once I have completed the requirements?

When you have paid your certificate fee and successfully completed all program requirements, you will need to request an audit by Student Services. To request an audit:

- In your [My Extension](#) account, click on “My Courses.”
- On the right side of the page under “My Certificates,” click on the name of the certificate.
- On the right side of the page under “Tools,” click on “Request Certificate Audit.”
- Complete and submit the form that appears.

Once you have formally submitted your audit request, your certificate will be mailed to the address we have on file for you within ten business days.

## Do you provide job or internship placement?

No, we do not currently offer job placement assistance, internships, or career services assistance.

## Is financial aid available?

- UCSD Extension offers continuing education loans through UC Approved Lenders. Each institution offers low competitive interest rates and flexible payment options. You are also encouraged to contact your personal financial institution about possible lending solutions. Direct links to UC Approved Lenders can be found on our website’s [Financial Resources](#) page.
- The Employment Development Department (EDD) provides a comprehensive range of employment and training services in partnership with state and local agencies/organizations. More information is available on their website at [edd.ca.gov](http://edd.ca.gov).
- Career Centers Located throughout San Diego County offer their communities comprehensive employment and training services benefiting both business and job seekers. More information is available on their website at [workforce.org](http://workforce.org).
- [Please click here for information about Veteran’s Benefits.](#)
- Free Application for Federal Student Aid (FAFSA) funds are limited to degree programs only, and cannot be used for courses or certificate fees at UCSD Extension.

## About the Courses

### When does course enrollment open for each quarter?

Our classes post to our website and become open for enrollment approximately two months prior to the new quarter starting. If you’d like to get an email reminder you can sign up for our newsletter(s) in [My Extension](#), under the “Preferences” tab.

### When should I enroll in a course?

We recommend enrolling as soon as possible, as occasionally classes will reach capacity.

## Once I have enrolled in a course, when will I get online access to it?

If you have enrolled at least three days before the course begins, you will have access starting on the first day of class. You should receive an email from Student Services with instructions for how to login to the course. If you have enrolled on or after the start date of the course, you will have access to the course within one business day.

## When does enrollment for a course close?

Enrollment in a course may be closed for one or more of the following reasons:

- The course is at capacity. If the course is at capacity you will only be able to join the waitlist. If space becomes available in the course, students on the waitlist are contacted in the order they joined the waitlist.
- The course has progressed to a point where students will no longer be able to make-up missed work and be successful in the course.
- The course is cancelled due to low enrollments.

For all three of these reasons we recommend students enroll early in the courses they are interested in.

## When is the refund deadline for courses?

The refund deadline for courses in this program is typically one week after the start of the course. This allows you to enroll in a course and participate in the course for approximately one week to determine if the course is a good fit. Then, if needed, either you may either transfer your enrollment to a different course or submit a drop request. The exact refund deadline for each section is listed in the section notes on the course page in our website, and you can also find it in [My Extension](#) by clicking on “My Courses” and then the name of the course.

## What are the grading options for courses?

You may take a course for one of three options: Letter Grade, Pass/No Pass, or Not for Credit. If you are taking a course towards a certificate you *must* complete your courses for credit (i.e. Pass/No Pass or Letter Grade) and receive a C-/Pass or higher grade. Grades below a C-, No Pass, and Not for Credit will *not* count towards certificate requirements.

## What kind of credit do I earn?

The courses in this program are post-baccalaureate, professional-level, credit bearing courses. Credit earned in these courses may lead to the award of a formal certificate by UC San Diego Extension or may be applied toward an academic degree or professional credential, *subject to the approval of the receiving institution*.

If you wish to transfer credit, it is your responsibility to confer with the receiving institution before enrolling, as each individual academic institution decides whether or not to accept Extension’s credits.

## Are courses transferrable?

UC San Diego Extension is not a degree granting institution, however many UC San Diego Extension courses can be transferred to other colleges or universities. The transferability of credit is determined solely by the *receiving* institution. You should discuss how your individual courses will transfer with the Office of the Registrar at the receiving institution *prior to enrolling*.

## Can I take a course without registering for the certificate?

Yes, you may take any course in this program except for the final capstone portfolio course without registering for the certificate, provided you have fulfilled any and all prerequisites for the course.

## How long is each course?

Two unit courses run for approximately 6-7 weeks; three unit courses run for approximately 9-10 weeks. For exact course dates of upcoming sections, visit the webpage of the course you are interested in taking on our website.

## When is each course offered?

Please visit the course page on our website to see when courses are typically offered. You can also see a full program schedule by clicking on the “View Schedule” button under the “Courses” section on the certificate page or under [the Program Requirements section of this document](#).

## How many hours can I expect to spend studying outside of class time?

Each student has their own learning style so this can vary greatly. As a rule of thumb, expect to spend an average of two hours studying for every hour you spend in-class. For online courses, students should plan to spend approximately 8-10 hours per week viewing lectures and completing coursework.

## How are online classes formatted?

Online courses will be asynchronous. Students do not need to meet at a specific time online, but will need to log in each week to view the lessons, participate in course discussion, and complete and submit coursework.

## What are the instructors’ credentials?

The program courses are taught by seasoned professionals and overseen by an advisory board of leaders in the field. You can view the advisor list under the “Advisors” section on the certificate page. You can find information about a course instructor, including a biography and credentials, on the course page.

## How do I communicate with a course instructor if I have a question during the course?

Each instructor has his/her own preferred method of communication and response policy, which will be detailed on the course syllabus. However, most instructors utilize email or the discussion board and will respond within 24-48 hours.

## Will I get any hands-on experience in the program?

Most courses combine theory with hands-on exercises. For more information about practical experience in any course, visit the course page on our website.

## What are the required textbooks for a course?

Instructors will post the current text requirements and recommendations on the course page on our website. Please note the textbooks requirements are subject to change every quarter and different instructors may require different books, even if they are teaching the same course in the same quarter, so be sure to check the textbook requirements *for the section in which you are enrolling*.

## Will I be able to order the required textbooks before the class begins?

Yes, you can order the book(s) any time after enrolling in the course. You may order books through the campus bookstore or online retailers, such as Amazon.com.

## What software is used for courses and what are the system requirements?

Each course has different software requirements. Please see the course page on our website for details. If no software is listed, you will not be using any.

## After I enroll in a course, how can I retrieve a receipt or enrollment verification for my records?

Login to your [My Extension](#) account and select “Documents” as the top of the page.

## How will I receive my final course grade?

Once the course is completed, the instructor has 10 business days to submit your grades. Once grades have been posted, you can view and print them from your [My Extension](#) account.

## What if I am having trouble with Canvas or My Extension?

Please contact Student Services at (858) 534-3400 or [unex-reg@ucsd.edu](mailto:unex-reg@ucsd.edu) if you experience any issues logging in to any of our systems.

## For More Information

For program specific questions, please feel free to contact us via email at [unex-digital@ucsd.edu](mailto:unex-digital@ucsd.edu) or (858) 534-5760. For administrative questions, please contact our Student Services Department at [unex-reg@ucsd.edu](mailto:unex-reg@ucsd.edu) or (858) 543-3400.