## VIDEO LIBRARY ACCESS GUIDE

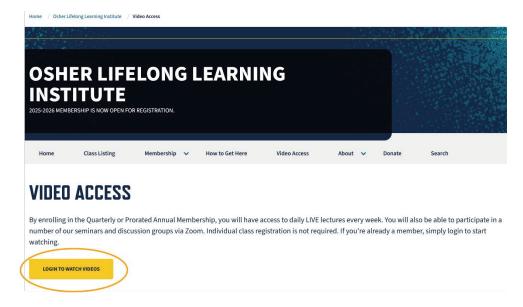
Members of Osher at UC San Diego have access to a members-only online video library featuring professionally edited recordings of the lectures held each quarter. Classes feature outstanding faculty and researchers from the entire San Diego community, as well as local leaders, artists, and musicians.

## HOW TO ACCESS THE OSHER ONLINE VIDEO LIBRARY

- Go to olli.ucsd.edu
- On the menu bar underneath Osher Lifelong Learning Institute, click on VIDEO ACCESS.



Click on the yellow button LOGIN TO WATCH VIDEOS.





• Enter your email address and password and click on LOGIN. If you have forgotten your password, click "Are you a **student** and forgot your password?"

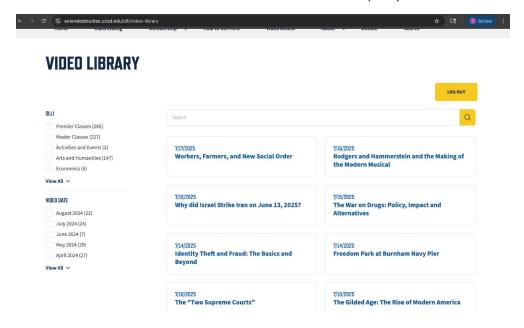
UC San Diego		MYEXTENSION
	Log In	
	Email Address	
	Password	
	LOGIN	
	Are you a student and forgot your password?  Are you an instructor and forgot your password?  Are you a new or potential student and need an account?	
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• If you do not have a password, click the link "Are you a new or potential student and need an account?"

UC San Diego		MYEXTENSION
	Log In	
	Password	
	LOGIN	
	Are you a <b>student</b> and forgot your password? Are you an <b>instructor</b> and forgot your password?  Are you a <b>new or potential student</b> and need an account?	
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Once logged in, you are now on the Video Library page, and will see the entire video library,
organized by month with the newest videos on the front page. Scroll down to see more videos
and click on the title of the video you want to watch or search for a specific video at the top. You
can also use the column on the left-hand side to select videos by Subject or Date.



## **TROUBLESHOOTING**

If you encounter any issues while trying to view the videos online, please try the following troubleshooting options:

Sometimes these issues can be caused by a computer's anti-virus software or firewall settings. Make sure to add olli.ucsd.edu, vimeo.com, vimeocdn.com, and akamaihd.net to the "safe sites" list in your firewall or anti-virus software.

If you are using a proxy server please make sure

to add \*.vimeo.com, \*.vimeocdn.com, and \*.akamaihd.net to the whitelist within those applications.

If you have browser plug-ins or add-ons installed, please ask them to try disabling them by following these instructions: vimeo.com/s/tad

In Internet Explorer, go to Tools > Compatibility View Settings and add "ucsd.edu" and "vimeo.com" to the accepted sites list.

For additional support, please contact olli@ucsd.edu | 858-534-7030



