UC San Diego
EXTENDED STUDIES

CAROLINA | Distance Learning

International Shipping Orders

At **Carolina Distance Learning**, we believe that every learner—no matter where they are in the world—deserves access to the tools and resources needed for success. Our commitment, in partnership with **UC San Diego Extended Studies**, extends beyond the classroom, ensuring that international and non-continental U.S. students receive the same high-quality experience as their peers. This guide provides essential details on international shipping for lab kits, so you can focus on learning without worrying about logistics. Please review the information below and reach out with any questions—we're here to support you every step of the way.

HOW TO ORDER

To order your lab kit, please call 866-332-4478 or email DistanceLearning@Carolina.com.

Information to Have Ready
To ensure expedited service, please provide:

- Course Name
- Course Number
- Lab Kit Number (starts with 58)
- Complete Mailing Address

Shipping & Customs
Our International Shipping Team will:

- Determine the shipping cost, *except in cases where vouchers are being redeemed*
- Provide an estimated delivery timeframe.
- Identify items that must be removed to comply with customs.
- **Note:** *Students will need to pay the duties and taxes in the country of origin, handled by FedEx customs for each country.*

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Note: Important: Delivery times may vary due to customs regulations in each country. Carolina Distance Learning cannot control customs processing. The list of items each country may remove changes frequently, and while we strive to stay current, additional items may occasionally be removed during customs inspection

AFTER YOU ORDER

Once you have placed your lab kit order, it is your responsibility to communicate the list of removed items to your instructor. The instructor may choose to assign alternate assignments or work with Carolina Distance Learning to identify substitute materials that you can locate and use.